

NHS Constitution for England Handbook - December 2019 Definitions - selected Rights and Pledges from the "Access to Health Services" and "Quality of Care and Environment" and "Respect, Consent and Confidentiality" sections

	Target	Year to Date	
<b>Rights and Pledges from above named NHS Constitution Sections</b>			
<p><b>“You have the right to access certain services commissioned by NHS bodies within maximum waiting times, or for the NHS to take all reasonable steps to offer you a range of suitable alternative providers if this is not possible. The waiting times are described in the Handbook to the NHS Constitution.”(Section 3a of the NHS Constitution)</b></p>	Percentage of patients waiting at period end (RTT) for incomplete pathways (Commissioner)	92%	92.3%
	The percentage of patients first seen by a specialist within two weeks when urgently referred by their GP or dentist with suspected cancer	93%	94.30%
<p><b>“The NHS commits to provide convenient, easy access to services within the waiting times set out in this Handbook to the NHS Constitution.”(Section 3a of the NHS Constitution)</b></p>	Two week wait standard for patients referred with 'breast symptoms' not currently covered by two week waits for suspected breast cancer	93%	92.00%
	The percentage of patients receiving their first definitive treatment within one month (31 days) of a decision to treat (as a proxy for diagnosis) for cancer	96%	96.6%
	31-Day Standard for Subsequent Cancer Treatments where the treatment function is (Surgery)	94%	96.5%
	31-Day Standard for Subsequent Cancer Treatments where the treatment function is (Radiotherapy)	94%	96.8%
	31-Day Standard for Subsequent Cancer Treatments (Drug Treatments)	98%	98.5%
	The % of patients receiving their first definitive treatment for cancer within two months (62 days) of GP or dentist urgent referral for suspected cancer	85%	83.4%
	Percentage of patients receiving first definitive treatment following referral from an NHS Cancer Screening Service within 62 days.	90%	85.0%
	% of patients treated for cancer who were not originally referred for suspected cancer, but have been seen by a clinician who suspects cancer, who has upgraded their status	-	90.1%
	4-hour A&E waiting time, aggregate Halton CCG all types all providers	95%	78.1%
	The % of patients waiting 6 weeks or more for a diagnostic test	<1%	0.5%
	Proportion of patients on (CPA) discharged from inpatient care who are followed up within 7 days	95%	98.9%
	Ambulance response programme: Category 1 calls: Mean response time	00:07:00	00:08:09
	Ambulance response programme: Category 1 calls: 90th Percentile time	00:15:00	00:13:42
	Ambulance response programme: Category 2 calls: Mean response time	00:18:00	00:22:43
	Ambulance response programme: Category 2 calls: 90th Percentile time	00:40:00	00:46:50
	Ambulance response programme: Category 3 calls: 90th Percentile time	02:00:00	02:49:27
	Ambulance response programme: Category 4 calls: 90th Percentile time	03:00:00	03:01:20
	The proportion of people that wait 6 weeks or less from referral to entering a course of IAPT treatment	75%	100.0%
	The proportion of people that wait 18 weeks or less from referral to entering a course of IAPT treatment	95%	100.0%
	The percentage of people experiencing a first episode of psychosis with a NICE approved care package within two weeks of referral.	53%	80.6%
<p><b>“The NHS commits that if you are admitted to hospital, you will not have to share sleeping accommodation with patients of the opposite sex, except where appropriate, in line with details set out in this Handbook to the NHS Constitution.”</b></p>	Mixed sex accommodation breaches - All Providers	0	18