Practice-related feedback
The requirement
You must have obtained five pieces of practice-related feedback in the three year period since your registration was last renewed or you joined the register.
Purpose of this requirement

- It encourages nurses and midwives to be more responsive to the needs of patients and service users, and those who care for them, by seeking feedback from those they work with and care for.

- This feedback can be used to make improvements to nurses’ and midwives’ practice.
How to meet the requirement

Try to obtain feedback from a variety of sources. This may include:

- Feedback from patients, service users, carers or students as part of your day to day work
- Feedback from colleagues such as nurses, midwives and healthcare professionals
- Feedback from colleagues in management, on reception, in assistant positions, as well as from fellow teachers, researchers, academics or policy colleagues
- Complaints
- Team performance reports
- Serious event reviews
- Feedback received through your annual appraisal.
Types of feedback

Feedback can either be about your individual practice or about your team, ward, unit or organisation’s practice. It can be:

- Formal or informal
- Written or verbal
- Positive or constructive.
How to record your feedback

- We recommend that you keep a note of the content of any feedback you obtain. This will be helpful when demonstrating to your confirmer that you have met the requirements and for you to use when preparing your reflective accounts.
- You must not record any information that might identify an individual, whether that individual is alive or deceased.
Activity

In pairs, think about feedback you have received about your practice and discuss a piece of positive or constructive feedback you have received. Relate this back to the Code.
Four themes brought together in one Code

Together they signify good nursing and midwifery practice.

- Prioritise people
- Practise effectively
- Preserve safety
- Promote professionalism and trust

Public protection
What the confirmers needs to see

- Evidence that satisfies the confirmers that you have obtained five pieces of practice-related feedback.

- In your online application to the NMC you need to tick a box to declare that you have met the requirement.

- You do not need to provide evidence of feedback to the NMC.
You should now understand

- The requirement for practice-related feedback
- Different types of feedback and where it can come from
- How to record your feedback.